

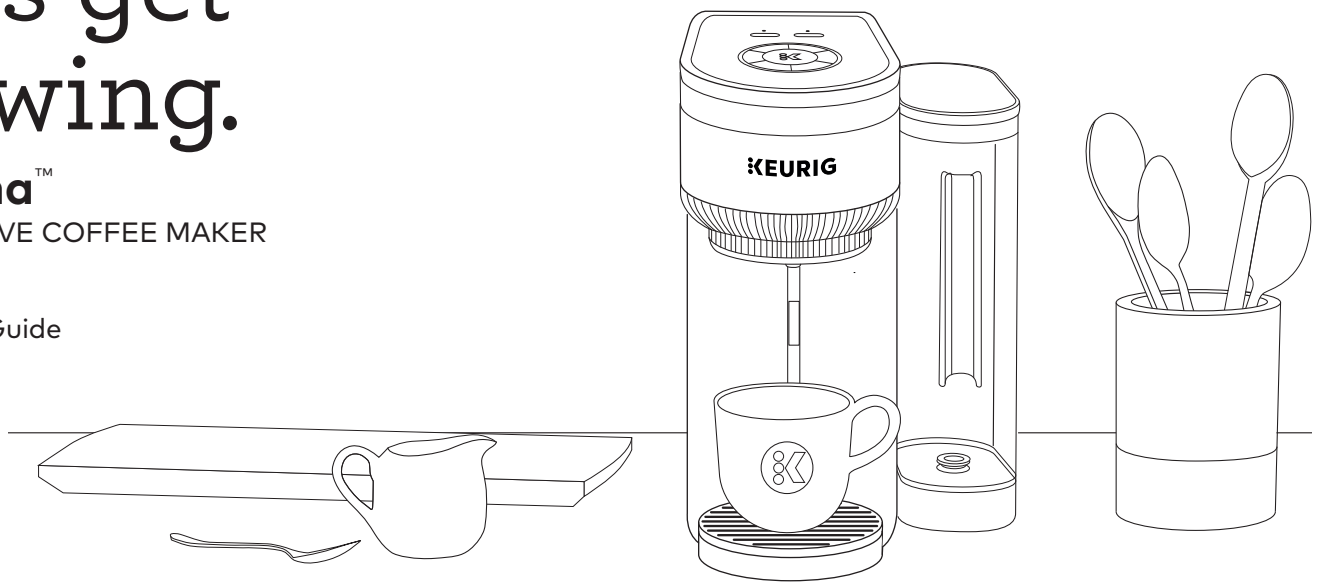
KEURIG®

Let's get
brewing.

K•Crema™

SINGLE SERVE COFFEE MAKER

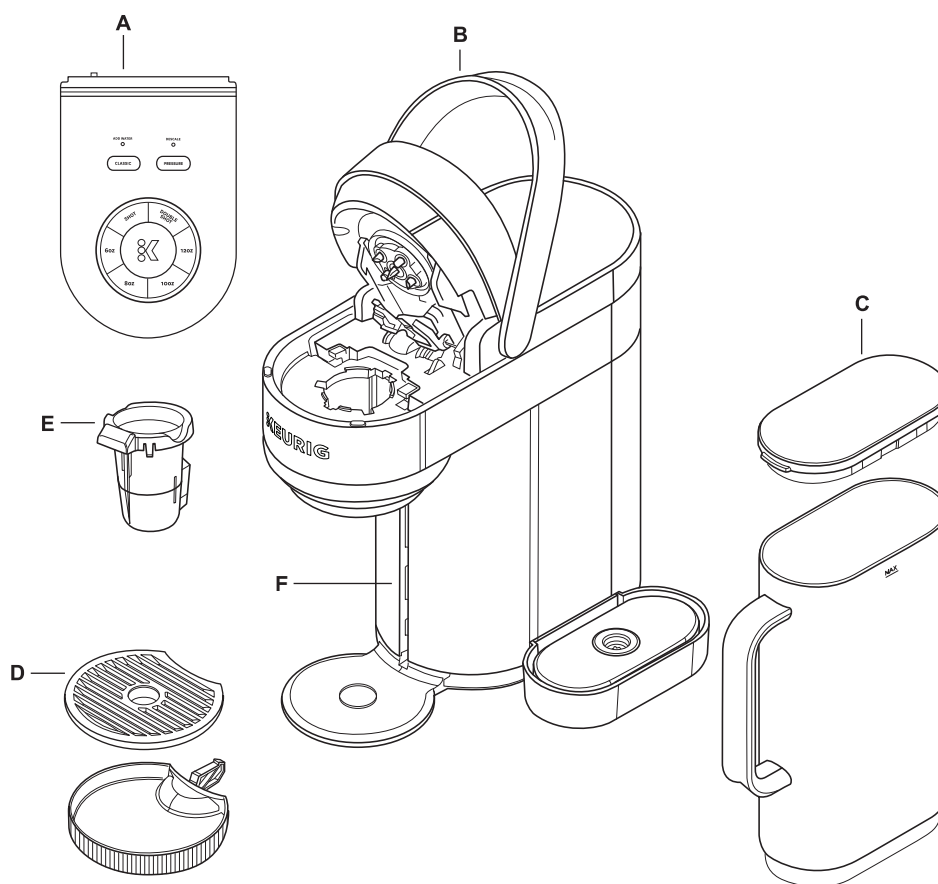
Use & Care Guide



K•Crema™

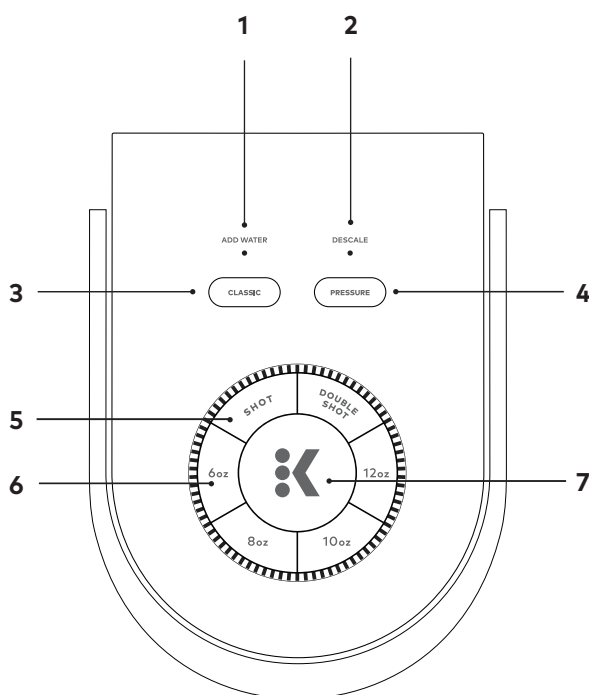
SINGLE SERVE COFFEE MAKER

- A. Control Panel
- B. Brewer Handle
- C. Removable Water Reservoir & Lid
- D. Removable Drip Tray
- E. K-Cup® Pod Holder
- F. Adjustable Drip Tray Levels



NOTE: Before first use, wash all removable parts with hot, soapy water. Rinse and dry.

Control Panel Overview



- 1. Add Water
- 2. Descale
- 3. Classic
- 4. Pressure
- 5. Shot & Double Shot
- 6. Brew Sizes
- 7. Brew Button

Starts your brew and remains illuminated during brew; brew is complete when the button is no longer illuminated.

Power On

Lift the brewer handle or press any button.

Power Off

Press and hold either **CLASSIC** or **PRESSURE** for 3 seconds.

Brewer Features

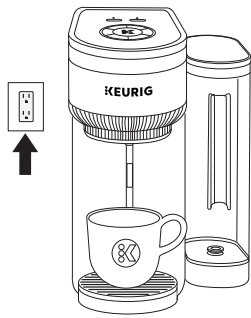
- **POWER ON:** Lift the handle or press any button to power on.
- **POWER OFF:** Your brewer will automatically turn off after 5 minutes. You can also press and hold **PRESSURE** or **CLASSIC** for 3 seconds to turn off your brewer.
- **PRESSUREINFUSION TECHNOLOGY™***: Extracts coffee flavor with over 5X more pressure* for crema-topped coffee and espresso-style shots. Brew using **PRESSURE** to enable the new technology.
- **CLASSIC BREW:** Provides the same great Keurig® experience you know and love. Use for coffee, cocoa, one-step latte, tea, and refresher K-Cup® pods.
- **MULTISTREAM TECHNOLOGY™:** Saturates the grounds evenly to extract full flavor and aroma.
- **ADJUSTABLE DRIP TRAY:** Four height options for various mug sizes. Remove tray for travel mugs.
- **PRESSURE LOCK:** Automatically engages during a pressure brew. When the brew is complete and the **BREW** button is no longer illuminated, the lock will disengage.

Brewing Comparison & Tips

	 Pressure	 Classic
Sizes	Shot (2 oz), Double Shot (4 oz), 6 oz, 8 oz, 10 oz, 12 oz	6 oz, 8 oz, 10 oz, 12 oz
Beverage	Brew espresso-style shots/double shots and crema-topped coffees with coffee K-Cup® pods.	Brew coffee, tea, one-step lattes, cocoa, and refreshers with coffee K-Cup® pods.
Tips	• For a bolder beverage, brew using the Pressure Setting and your preferred size. • Dark roasts will provide the largest amount of crema, while light roasts will provide a fine layer of crema. • Add creamer to your mug prior to a pressure brew to maintain crema consistency.	• Brew refreshers pods on 8 oz Classic Setting.

*Designed for use with coffee and espresso beverages. The K-Crema™ Coffee Maker is not compatible with a reusable coffee filter or fiber and mesh pods.
*Compared to a standard Keurig® brewer.

Before You Brew



1 Plug & Place

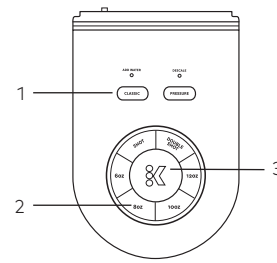
Remove packing tape from brewer and plug into an outlet. Place a 12 oz mug on the drip tray.



2 Rinse & Fill

If you have a Keurig® Water Filter (sold separately), install it now. Refer to your Water Filter Starter Kit for instructions. Rinse water reservoir before filling with fresh water to the **MAX FILL** line. Replace water reservoir, making sure it is secure on the brewer.

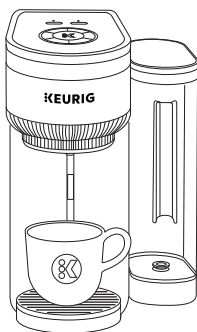
NOTE: Do not use distilled water.



3 Cleansing Brew

Lift and lower the handle. Do not insert a K-Cup® pod. Press the **CLASSIC** button, select **8 oz**, and press the blinking **BREW** button to begin the cycle. The cycle is complete when the **BREW** button is no longer illuminated. Empty the mug and place it back on the drip tray.

Brew Your First Cup

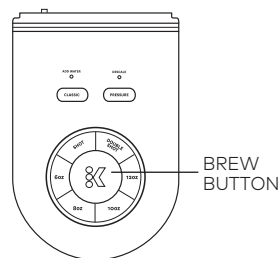


4 Place Mug & Pod

Adjust the drip tray to best fit your mug size or remove drip tray to accommodate travel mugs. Place your mug.

Lift the handle and place a K-Cup® pod in the K-Cup® pod holder. Lower the handle completely to close the lid.

Do not remove the foil lid on the K-Cup® pod.



5 Brew & Enjoy!

Select your brew pressure, **CLASSIC** or **PRESSURE**. Choose your brew size and press the **BREW** button to start the brew.

TIPS:

- The K-Crema™ brewer will remember the setting and size of your last brew.
- To cancel your brew, press and hold the **BREW** button.
- **Do not open the handle** until the brew is complete and the **BREW** button is no longer illuminated.

HOW TO RECYCLE K-CUP® PODS IN THREE STEPS

⚠ CAUTION: POD IS HOT. ALLOW TO COOL AFTER USE.

PEEL

Starting at puncture, peel lid and dispose.



EMPTY

Compost or dispose of grounds. (Filter can remain.)



RECYCLE

Check locally* to recycle empty cup.



*Not recycled in many communities. Visit Keurig.com/recyclable to learn more.

Caring For Your Brewer

HIGH ALTITUDE MODE: To ensure your brewer works properly at higher altitudes (5,000 feet), enable the High Altitude Brewing Mode on your coffee maker by pressing and holding the **BREW** button and **8 oz** button for 3 seconds. The **12 oz** button will flash twice to confirm that the High Altitude Mode has been enabled. To disable High Altitude Brewing Mode, repeat. The **8 oz** button will flash twice to confirm that the High Altitude Mode has been disabled.

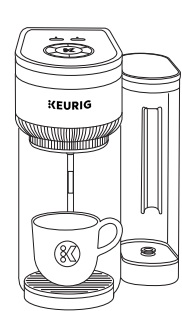
HIGH ALTITUDE BREWING: When brewing in High Altitude Mode, with the handle up, push down slowly on the K-Cup® pod in the pod holder until the bottom of the K-Cup® pod is punctured by the exit needle. Then close the handle.

ALL REMOVABLE PARTS: Periodically hand-wash removable parts with warm, soapy water and rinse clean.

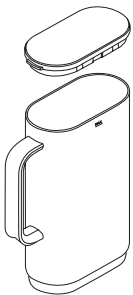
For great-tasting coffee, keep your brewer running at peak performance by following the recommended maintenance schedule.

Frequency	Product	Benefit
Weekly	Keurig® Rinse Pods	Weekly cleaning with Keurig® Rinse Pods helps reduce flavor carryover between brews
Every 2 months	Keurig® Water Filters	Keep your water fresh and help remove impurities
Every 3 months or when the Descale notification turns on*	Keurig® Descaling Solution	Eliminate mineral buildup to enhance the taste of your coffee and preserve the long-term health and performance of your coffee brewer

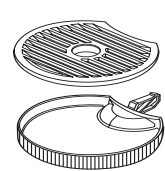
*Follow the full descaling procedure in this guide. For detailed brewer cleaning and descaling instructions and videos, visit support.keurig.com.



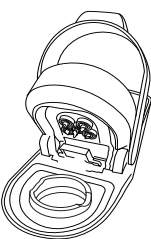
Brewer Exterior
Keep your Keurig® brewer looking its best by cleaning the exterior from time to time. Just clean the plastic with a damp, soapy, lint-free, nonabrasive cloth. Never immerse the brewer in water or other liquids.



Water Reservoir
The water reservoir should be cleaned periodically by wiping the inside of the reservoir and underside of the lid with a damp, nonabrasive, lint-free cloth. Do not dry the inside of the water reservoir with a cloth, as lint may remain. Allow the reservoir to dry completely.



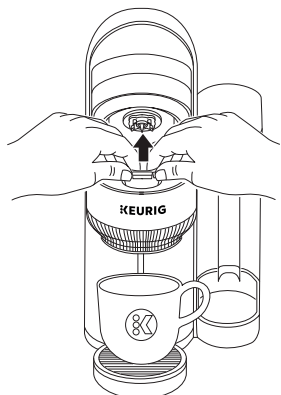
Drip Tray
The drip tray should be emptied and cleaned occasionally. To remove, slide it toward you, keeping it level to avoid spilling. Rinse and clean with a damp, soapy, lint-free, nonabrasive cloth.



Entrance Needle
Lift the brewer handle and locate the entrance needles on the underside of the lid. To clean the holes in the needles, hold the brewer handle in the upward position and with your other hand, carefully insert a straightened paper clip into all the holes. Gently move it around to loosen any coffee grounds. Lower the handle completely and run a cleansing brew two times. Do not insert a K-Cup® pod.

Caring For Your Brewer, cont.

For detailed instructions, please refer to the cleaning video at support.Keurig.com.



K-Cup® Pod Holder

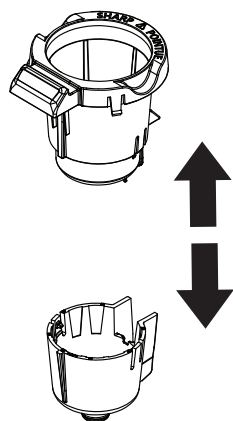
To remove the K-Cup® pod holder from the brewer, lift the handle and grasp the front of the K Cup® pod holder with two hands and pull until it releases. After cleaning, align the K-Cup® pod holder with the opening, using the two front ribs as a guide, and snap into place from the top.

CAUTION:

There are sharp needles that puncture the K-Cup® pod above the K-Cup® pod holder and in the bottom of the K-Cup® pod holder. To avoid risk of injury, do not put your fingers in the K-Cup® pod holder.

NOTE:

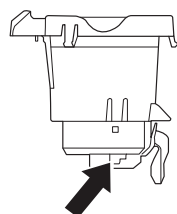
Always remove and dispose of the used K-Cup® pod after brewing.



K-Cup® Pod Holder Pressure Arm

Firmly grasp the top of the pod holder with one hand and grab the bottom funnel along the textured ridges. Pull away from the top in the direction of the arrows to separate the funnel from the pod holder.

Rinse the pod holder and the funnel, making sure water flows through the top of the pod holder as well as the bottom side of the pod holder to clean the pod holder arm. Repeat this process until water flows freely through the pod holder.



If you still see coffee grounds on the pod holder arm, take a damp cotton swab and clean the top of the pressure arm to release any coffee grounds. Rinse and reassemble the funnel onto the pod holder. Then reinsert the pod holder back into the brewer by aligning the snaps.

Descaling Your Brewer

You should descale your brewer every 3 months or when the Descale notification turns on. Properly follow the descaling procedure in order to turn off the notification.

Depending on the mineral content of your water, calcium deposits or scale may build up in your brewer. Scale is nontoxic, but if left unattended, it can hinder brewer performance. Regularly descaling your brewer every 3 months helps maintain the heating element and other internal parts that come in contact with water. Calcium deposits may build up faster, making it necessary to descale more often.

Descaling Procedure: Before you begin, you will need a large ceramic mug, fresh water, Keurig® Descaling Solution, and access to a sink. Do not use a paper cup. Ensure that there is no beverage pod in the K-Cup® pod holder. Please allow approximately 15-20 minutes for the descaling procedure.

STEP 1: Prepare the Brewer

Pour the entire bottle of Keurig® Descaling Solution into an empty water reservoir and remove the water filter from the water reservoir if applicable. Then fill the empty bottle with water and pour into the water reservoir. Do not insert a K-Cup® pod. Place a large mug on the drip tray.

STEP 2: Descale the Brewer

To activate Descal Mode, begin with the brewer plugged in and powered off, then press and hold the **8 oz** and **12 oz** buttons together for 3 seconds. When flashing, press the **BREW** button to start the descaling process. Once the brew is complete, pour the hot liquid into the sink. Repeat this step until the **ADD WATER** light illuminates.

STEP 3: Fresh Water Rinse

Empty and rinse the water reservoir and refill to the **MAX FILL** line with fresh water. When flashing, press the **BREW** button to start the rinsing process. Once the brew is complete, pour the hot liquid into the sink. Repeat this step two times until the Descal notification shuts off. The brewer has now exited Descal Mode and will be ready for use.

NOTE: The cleaning action of Keurig® Descaling Solution may result in a “foam” dispensed from the brewer. This is natural, as the solution is reacting with the scale inside. For a brewer that is heavily scaled, the brewer may not fill properly after the descaler is added. If this occurs, you may see little to no output dispensed, followed by the sound of air blowing out. If this occurs:

- Turn off and unplug the brewer.
- If there is Keurig® Descaling Solution in the water reservoir, discard the contents, rinse the water reservoir thoroughly, and refill with water.
- Plug the brewer back in, power on, and repeat the Step 3 Fresh Water Rinse cycle. The brewer should begin to function normally as the solution is rinsed out and the scale is removed. If the problem persists, allow the brewer to sit unplugged for at least 30 minutes before continuing with the rinse.

Troubleshooting

Why is my brew not starting?

- Make sure your brewer is plugged in and powered on and the **ADD WATER** light is not on.
- After placing the K-Cup® pod in the K-Cup® pod holder, make sure that the handle is pushed down securely and the **BREW** button is flashing.
- If the **ADD WATER** light is illuminated, add water to the water reservoir. Fill to and not beyond the **MAX FILL** line.
- Make sure the water reservoir is seated properly in its base.
- If the **ADD WATER** light continues to be illuminated even after refilling, contact Customer Service.
- If the brew size lights all blink simultaneously, contact Keurig Customer Service at **1-866-901-BREW (2739)**.

Why am I only getting a partial cup?

- The K-Cup® pod holder may be clogged. Refer to the cleaning instructions in this guide.
- The water reservoir may have been removed during brewing. Replace the water reservoir and perform a rinse brew without a K-Cup® pod.
- The brewer may need to be descaled. If you have repeated the cleaning procedure on your brewer two times and it is still only brewing a partial cup, contact Keurig Customer Service at **1-866-901-BREW (2739)**.

Why are there coffee grounds in my cup?

- The brewer may need to be cleaned. Perform a rinse brew without a K-Cup® pod and clean the K-Cup® pod holder. Refer to the cleaning instructions in this guide.

Why am I not getting crema on my coffee?

- The K-Cup® pod holder may be clogged. Refer to the cleaning instructions in this guide.
- When brewing a **PRESSURE** brew, roast matters. Dark roast coffee pods will produce the largest amount of crema. Medium roast coffee pods will produce a moderate amount of crema, and light roast coffee pods will produce a fine layer of crema.

I selected **PRESSURE** but it came out as a **CLASSIC** brew. What do I do?

- PressureInfusion Technology™ is designed for use with coffee and espresso beverages and is not compatible with fiber and mesh pods. Use the Classic Setting for coffee, tea, one-step lattes, cocoa, and refreshers.
- It may also be time to clean your pod holder. See the detailed instructions on K-Cup® pod holder cleaning in this guide.

Helpful Hints

Water quality varies greatly. If you notice an undesirable taste in your beverage (such as chlorine or mineral tastes), we recommend using bottled or filtered water. Do not use distilled water. You can also install a Keurig® Water Filter to help remove water impurities and improve beverage taste.

Service

Beyond these recommended cleaning and maintenance procedures, this brewer is not user serviceable. For service, please refer to the Warranty section of this guide.

Storage

Empty the water reservoir before storing or transporting and take care to ensure that you store your brewer in a safe and frost-free environment.

When you prepare to use it after storage, we recommend rinsing the water reservoir with fresh water and descaling the brewer as detailed in the Descaling Your Brewer section.

If you plan to move your brewer to a different location, turn the brewer off, unplug it, and empty the water reservoir.

If your brewer has been in an environment below freezing, please be sure to let it warm to room temperature for at least 2 hours before using.

NOTE: If the brewer needs to be stored for an extended period of time (a few months or more), a full descaling can be conducted before and after storage to ensure the brewer is in its best condition.

Additives

For best crema performance, brew your coffee before adding any creamer or other additives.

Refer to the in-box material for information on how to achieve best crema performance.

Click or Call!

Have Questions?

Visit support.keurig.com for step-by-step videos on cleaning, descaling, and more.



Still Need Help?

Give us a call at
1-866-901-BREW (2739).

Warranty

LIMITED ONE-YEAR WARRANTY

Keurig Green Mountain, Inc. (Keurig) warrants that your brewer will be free of defects in materials or workmanship under normal home use for one year from the date of purchase. It is recommended that you register your brewer on keurig.com/new so that your purchase information will be stored in our system. Keurig will, at its option, repair or replace a defective brewer without charge upon receipt of proof of the date of purchase. If a replacement brewer is necessary to service this warranty, the replacement brewer may be new or reconditioned. If a replacement brewer is sent, a new limited one-year warranty will be applied to the replacement brewer.

This warranty only applies to brewers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from province to province.

Only the use of Keurig® K-Cup® brand pods and accessories will guarantee the proper functioning and lifetime of your Keurig® brewer. Any damage to or malfunction of your brewer resulting from the use of non-Keurig® pods and accessories may not be covered by this warranty or may result in a service fee if the damage or malfunction is determined to be caused by such use.

WHAT IS NOT COVERED BY THE LIMITED WARRANTY?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or province of purchase.

Nor does this warranty cover damages caused by use of non-Keurig® pods or accessories, services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig® parts, or external causes such as abuse, misuse, inappropriate power supply, or acts of God.

OTHER LIMITATIONS

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO YOUR KEURIG® BREWER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the province of purchase.

HOW DO YOU OBTAIN WARRANTY SERVICE?

Keurig® brewers are high-quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll-free phone number, 1-866-901-BREW (2739). Please do not return your brewer for servicing without first speaking to Keurig Customer Service to obtain a Return Materials Authorization (RMA) number. Keurig® brewers returned without an RMA number will be returned to the sender without servicing.

DC0000023197 REV B