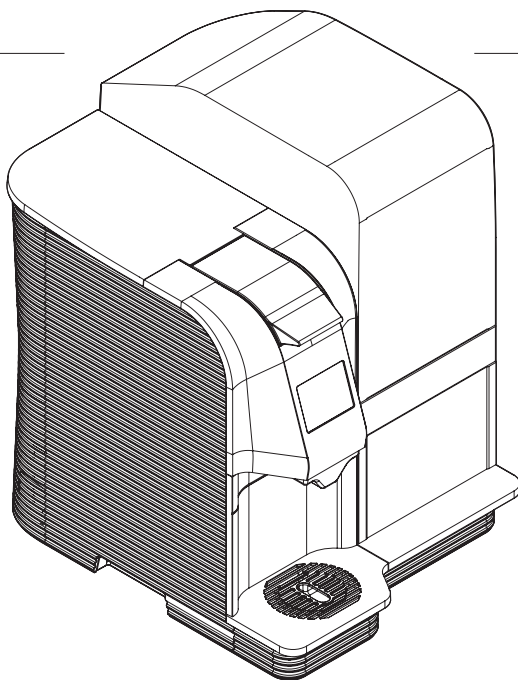


KEURIG®

K4000 Café System



Type: K4000

OPERATION AND MAINTENANCE

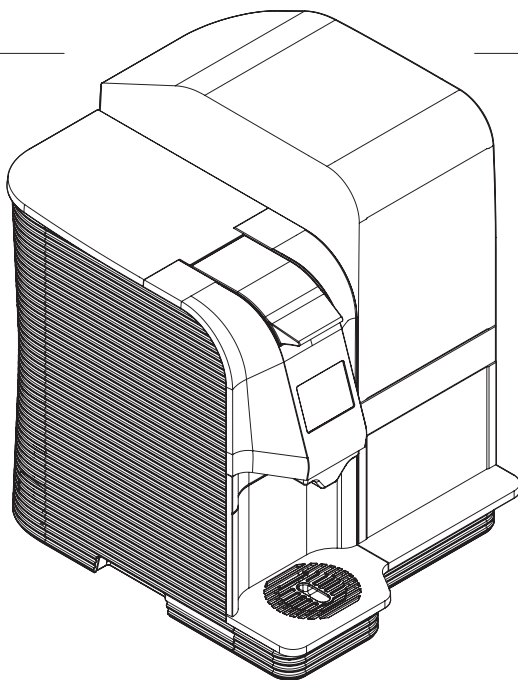
US



WARNING: Read these instructions carefully before using the machine.

KEURIG®

K4000 Café System



Type: K4000



WARNING: Read these instructions carefully before using the machine.

OPERATION AND MAINTENANCE

US

IMPORTANT SAFEGUARDS

Safe Operation & Use

When using electrical appliances, basic safety precautions should be followed, including the following:

1. Read all instructions before using.
2. Do not touch hot surfaces. Use handles and knobs when available.
3. This appliance must be properly installed and located in accordance with these instructions before it is used.
4. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electrical shock, or injury to persons.
5. Do not place on or near a hot gas or electric burner, or in a heated oven.
6. Do not use outdoors.
7. To protect against fire, electric shock, and injury do not immerse cords, plugs, or the appliance in water or any other liquid.
8. Turn off and unplug the brewer before cleaning or maintenance. Allow to cool before putting on or taking off parts and before cleaning the appliance.
9. For best operation, plug the appliance into its own electrical outlet on a dedicated circuit to prevent flickering of lights, blowing of fuses, or tripping a circuit breaker.
10. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is damaged in any manner. Contact Keurig Customer Service to report any malfunction of or damage to the brewer.
11. Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
12. To disconnect, press the Power Switch on the brewer to "OFF" status and then remove the plug from the wall outlet.
13. Close supervision is necessary when any appliance is used by or near children.
14. Do not lift the Handle while brewing is in progress.
15. This appliance is equipped with a Power Cord having a grounding wire with a grounding plug. The appliance must be grounded using a 3-hole properly grounded outlet. In the event of an electrical short circuit, grounding reduces the risk of electrical shock.
16. If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

17. Do not, under any circumstances, cut or remove the third (ground) prong from the Power Cord or use an adapter.
18. Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.
19. Do not use the appliance for other than its intended use.
20. Use only water in this appliance! Do not use any other liquids or foods except as instructed in the Cleaning instructions of the Owner's Manual.

SAVE THESE INSTRUCTIONS.

WARNING TO USERS AND PARENTS

1. DO NOT permit children to use brewer unless there is adult supervision. Brewer dispenses very hot water.
2. SPECIAL NOTICE FOR HOT COCOA USERS: IMMEDIATELY AFTER USING A HOT COCOA K-CUP® POD, RUN a Hot Water Brew Cycle without a K-Cup® pod to avoid the possibility of clogging the Exit Needle. DO NOT assume the next user will do this.

CAUTION: There are two sharp needles that puncture the K-Cup® pod, one above the K-Cup® Pod Holder and the other in the bottom of the K-Cup® Pod Holder. To avoid risk of injury, do not put your fingers in the K-Cup® Pod Assembly Housing.

CAUTION: There is extremely hot water in the K-Cup® Pod Holder during the brew process. To avoid risk of injury, do not lift the Handle or open the K-Cup® Pod Assembly Housing during the brewing process.

CAUTION: Please always keep the brewer in its upright position to avoid potential injury and/or damage to your brewer.

SHORT CORD INSTRUCTIONS: A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.

If an extension cord is used, (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance; (2) the cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and (3) the extension cord must include a 3-prong grounding plug.

For detailed brewer cleaning and maintenance instructions, videos, and the full Use & Care Guide visit commercial.keurig.com or www.keurig.ca/business-solutions.

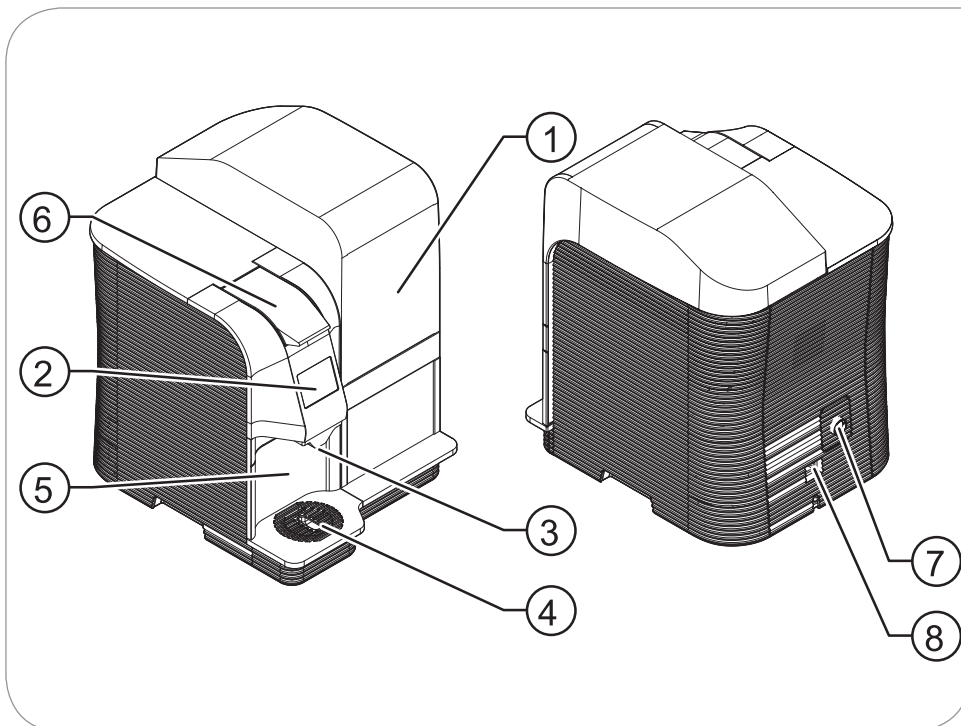
THIS PRODUCT IS FOR COMMERCIAL USE ONLY.

WARNING THIS PRODUCT CONTAINS CHEMICALS, WHICH ARE KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM.

<p>WARNING</p> <p> RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN </p>	<p>WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.</p>
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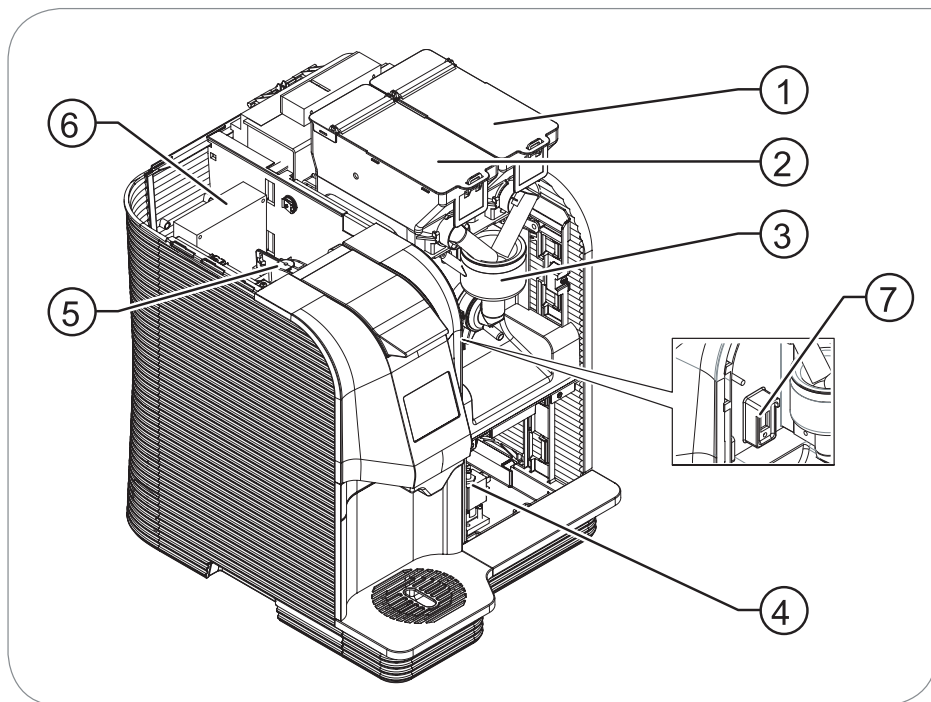
GENERAL DESCRIPTION OF THE APPLIANCE

Exterior of the appliance



1	Lid to internal hoppers
2	Touch screen display
3	Dispensing nozzles
4	Drip tray plate
5	K-Cup® pod bin
6	Lever
7	Connection to water supply
8	Power on/off switch

Interior of the appliance



1	Milk Powder hopper 1
2	Milk Powder hopper 2
3	Mixer
4	Air pump
5	Infusion unit
6	Electronic card
7	USB port

TOUCH SCREEN DISPLAY (User Interface)




1	Touch screen display
2	"Coffee" selection key
3	"Tea" selection key
4	"Other" selection key
5	Quick Clean selection Key

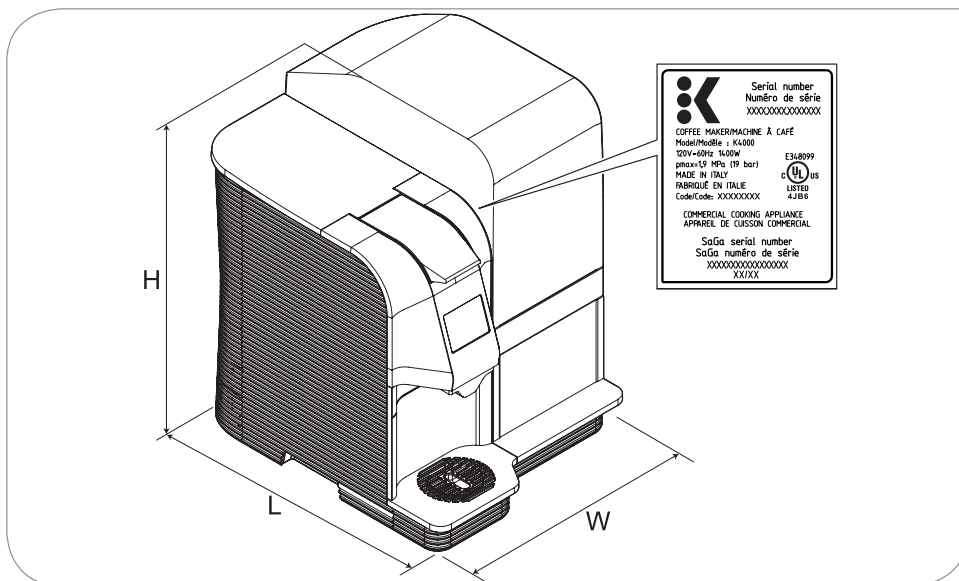
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WARNING LABELS AND PLATES/TECHNICAL DATA APPLIED TO THE BREWER

 Take time to become familiar with these labels. Ensure they can be read and, for this purpose, keep them clean by using a soft cloth, soap and water. Do not use solvents, etc.

I.1 Technical Specifications



Date	K4000
	Water supply version
ELECTRICAL DATA	See brewer plate
WEIGHT (kg / lb)	~ 15 / 33
OVERALL DIMENSIONS (mm / inch)	L = 470 / 18.50
	H = 520 / 20.47
	W = 380 / 14.96
TEMPERATURE OF THE DRINKS IN THE CUP	158 to 185°F (70 to 85°C)
STORAGE TEMPERATURE WITH THE HYDRAULIC SYSTEM EMPTY	32 to 122°F (0 to 50°C)
OPERATING ROOM TEMPERATURE	35.6 to 89.6°F (2 to 32°C)
K-Cup® POD BIN CAPACITY	~ 30 pods
SOLUBLE MILK HOPPER CAPACITY (g / lb)	~320 / ~0.71
MAXIMUM WATER PRESSURE INLET (Pin)	72.52 psi
MINIMUM WATER PRESSURE INLET (Pin)	17.40 psi
NOISE LEVEL	Less than 70 dB

1.2 BREWER CLASSIFICATION AND USER INTERFACE

Brewer intended for dispensing hot drinks such as:

- coffee
- Tea
- Other (such as cocoa and other K-Cup® Pod beverages)

This brewer is for indoor use only.

1.2.1 Coffee selections

Press the “Coffee” icon to enter into the coffee drinks, such as:

- Black Coffee
- Coffee with Milk
- Cappuccino
- Milk



1.2.2 Tea selections

Press the “Tea” icon to enter into the tea drinks, such as:

- Regular Tea
- Tea with Milk
- Tea Cappuccino
- Tea Latte



1.2.3 Other selections

Press the “Other” icon to enter into the Other drinks, such as:

- Regular
- with Milk
- Cappuccino
- Milk



2 UNPACKING AND INSTALLATION

2.1 PACKAGING CONTENTS

The brewer is delivered in a special customised box. The contents of the packaging are:

- Brewer;
- Quick start guide;
- Water mains connecting tube.

Check that nothing is missing and that the brewer and the packaging are not damaged. In case of damage or missing pieces, contact your Keurig Authorized Distributor or Keurig Customer Care immediately before installing.

2.2 UNPACKING THE BREWER

Open the box, lift and remove the brewer complete with its protections from the box, and then position it on a stable surface.

2.3 INSTALLATION

Before installing the brewer, read the paragraph "IMPORTANT SAFEGUARDS" thoroughly.

2.4 ELECTRIC CONNECTION

Before connecting the brewer to the electric system, make sure there is GFCI proper voltage and earth ground. Furthermore, check the product ratings correspond to those of the electric system.

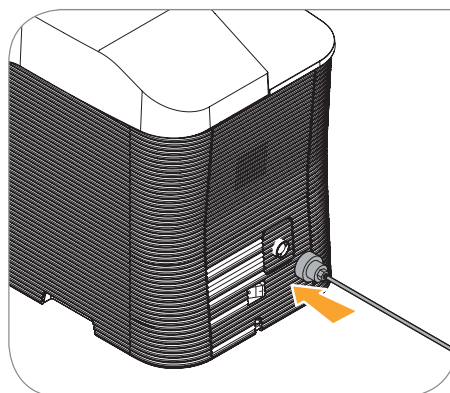
2.5 WATER SUPPLY CONNECTION

The machine is to be supplied with drinking water, considering the applicable provisions of the country where it is installed. For the best tasting gourmet coffee, tea, hot cocoa, or other beverage, Keurig requires the use of filtered water in the brewer. We recommend the Omnipure Filter Kit, Keurig (# 5572).

⚠ Check the water characteristics and, if necessary, install a softener filter (not supplied as standard).

When connecting the brewer to the water supply use accessories supplied by the manufacturer. Do not use previously used pipe or joints.

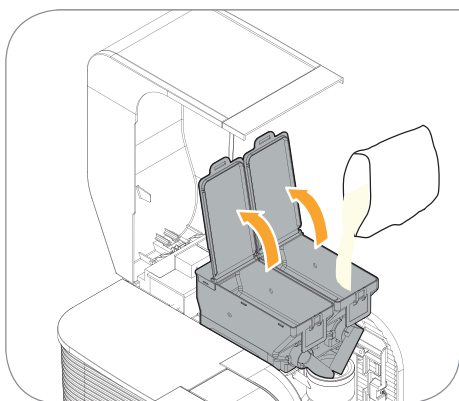
⚠ The connection to the water supply must be carried out considering that the maximum inlet pressure is 72,52 psi.



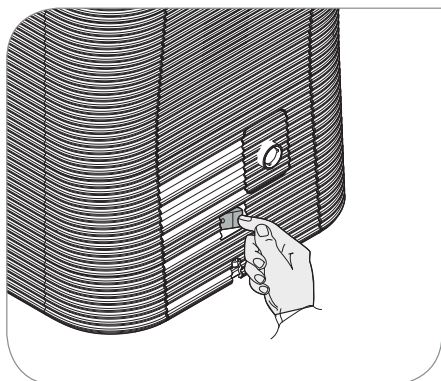
3 BREWER OPERATING INSTRUCTIONS

- ⚠ Check the correct connection to the water supply system before using the brewer.

With the lid to the internal hoppers open, lift the lids off both the milk powder hoppers and fill them until reaching the maximum level.



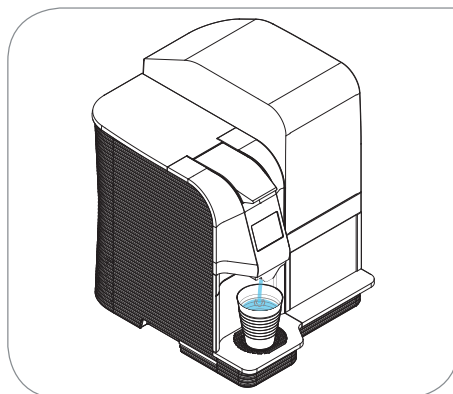
Switch on the brewer by pressing the power ON/OFF switch.



HYDRAULIC CIRCUIT FILLING:

When installing the brewer for the first time after a prolonged downtime or maintenance operations, run a brew cycle by placing a cup or mug on the drip tray plate and dispensing water (12 oz drink) without inserting a K-Cup® pod.

When the dispensing nozzle starts to dispense water, the water circuit is filled.



- ⚠ Failure to follow these instructions may damage the brewer and will exempt the manufacturer from any responsibility regarding the brewer working conditions. When using the brewer for the first time, it is recommended to dispense a 12 ounce drink without a K-Cup® pod.

- ⚠ During this phase, a slight gurgling might be heard from the dispensing system due to the presence of a mixture of air/water in the system. Therefore, during dispensing, some drops may fall outside the drip tray. Do not touch this area during this phase.
- 👉 For further information, see the paragraph “DRINK DISPENSING”.
- 👉 This operation permits loading the filter, the pump and the boiler circuit.
- ⚠ Ensure that K-Cup® pods are not damaged before placing them into the K-Cup® pod holder. Deformed or broken K-Cup® pods may get blocked in the brewer and cause damage.
- ⚠ Do not remove the K-Cup® pod bin during a drink dispense for safety reasons as this will interrupt the brew and may cause damage.
- ⚠ During dispensing a pause in the drink flow does not signal a fault.
- ⚠ After each dispensing, there is an air inlet into the circuit to keep the latter dry and clean.
- 👉 Each time the kind of drink is changed, it is advisable to run a cleansing brew cycle i.e. brew 12 oz. drink with no K-Cup® pod in place.

3.1 BRIEF NOTES ON OPERATION

When powering the brewer ON, the touch screen display turns on and the following Home Screen will show the brewer name and software revision.



Subsequently, the brewer starts the heating phase and the touch screen display shows the Heating Screen.



After the heating phase is complete, the brewer is ready to dispense and the touchscreen display shows the Main Menu.



To have a perfect drink, turn the brewer on 5-10 minutes before use.



Main Menu Overview

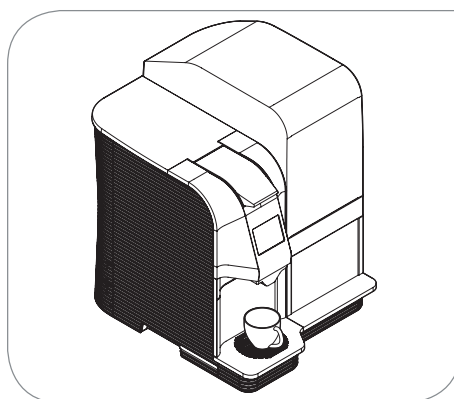
- coffee
- Tea
- Other
- Quick Clean

Drink Varieties

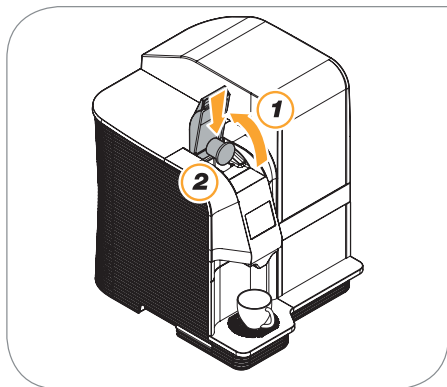
- Within Coffee > Black Coffee, Coffee with Milk, Cappuccino, Latte
- Within Tea > Regular Tea, Tea with Milk, Tea Cappuccino, Tea Latte
- Within Other > Other, Other with Milk, Other Cappuccino, Other Latte

3.2 SELECTING DRINKS FROM MAIN MENU


Position a cup or mug on the center of the drip tray plate.

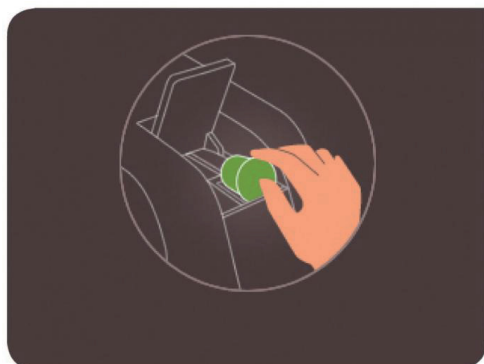


Lift the lever and insert a K-Cup® pod.

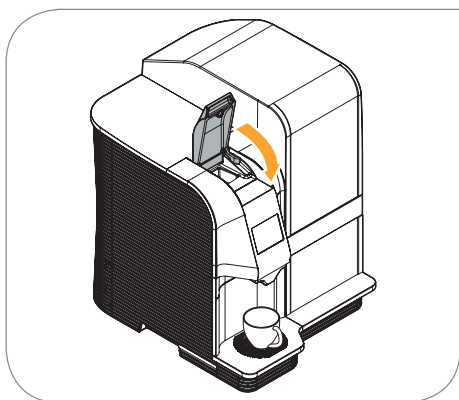



During the K-Cup® pod insertion, you will see the below display:


 Insert K-Cup® Pod with lid facing the touchscreen.




Pull the lever down once the K-Cup® pod has been dropped in.




 Lift the lever only when inserting the K-Cup® pod into the holder.

 Do not touch the parts inside with your hands or any foreign object.

 Do not tamper with the lever or any other moving components.

During the K-Cup® pod insertion, you will see the below display.



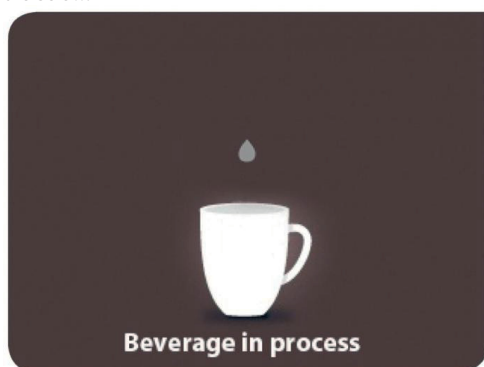
 Select the drink to dispense according to the inserted capsule.

Once you've selected the drink, the touch screen display allows you to select the drink size as shown below.

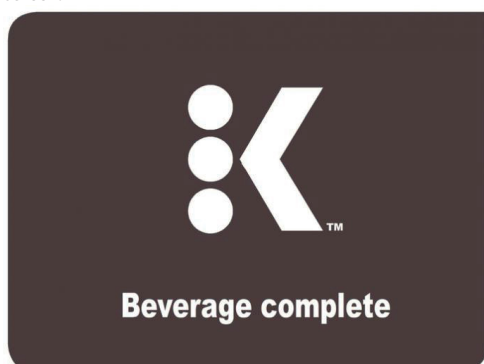


The doses shown on the display are expressed in ounces (oz).

Subsequently, during the brew process the display shows the below:



At the end of dispensing, the display shows the following screen:



After a few seconds, the display returns to the drinks selections menu and it's possible to dispense a new drink.

⚠ Do not remove the capsule drawer during any kind of dispensing as, for safety reasons, the dispensing in progress is immediately interrupted (appliance blocked).

⚠ During dispensing a pause in the drink flow does not signal a fault.

⚠ After each dispensing, there is an air inlet into the circuit to keep the latter dry and clean.

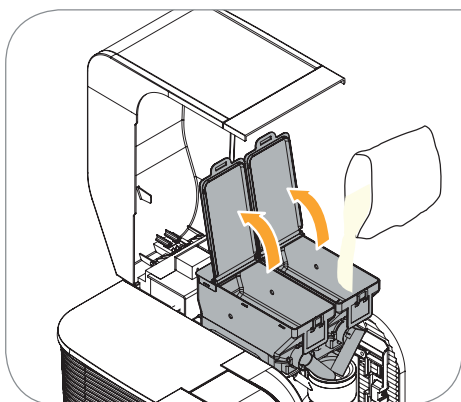
👉 Each time the kind of drink is changed, it is advisable to perform a washing cycle of the appliance water circuit.

👉 To dispense an iced drink, put a 16 ounce glass filled with ice cubes. The appliance does not dispense cold drinks.

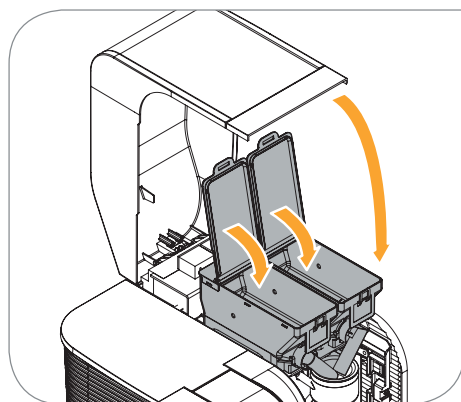
3.3 BREWING DRINK VARIETIES

To dispense the full range of milk-based drinks, both hoppers must be filled with Keurig approved milk micro-granules. To do this, open the lid to internal hoppers and then the covers of the hoppers.

Please check periodically to ensure the hoppers have sufficient milk powder to properly dispense milk-based drinks. Add the milk micro-granules until the maximum levels are reached.



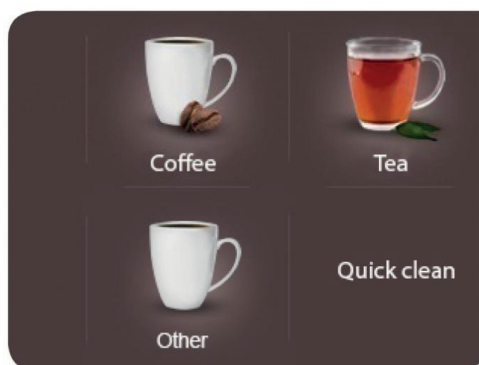
Close the covers of the hoppers and the hinged lid.



⚠ Opening the hopper lid should only be done while adding the milk micro-granules and you should not touch the ingredients or inside of the hoppers with your hands or any other objects.

⚠ Do not tamper with the door or other moving parts inside the hoppers.

Press the drink to show the drinks variety.



👉 In order to brew Cappuccino, Latte or Tea with milk you need to insert the relative K-Cup® pod into the K-Cup® pod holder.

After having selected the drink to dispense, the display allows user to select the brew size and shows the following screen:



The doses shown on the display are expressed in ounces (oz).

3.4 K-Cup® pod bin

After dispensing 30 times, the display will show the message “full bin”, at which time it needs to be emptied.

It's important to empty the full K-Cup® pod bin when the message appears as they could otherwise cause obstruction. Clean the bin and compartments with care.

3.6 SAFETY FUNCTIONS OF THE K-CUP® POD HOLDER


The lever to insert K-Cup® pods is equipped with an electric safety device which stops the brew process when it is open.

3.5 NO WATER

If the water runs out, dispensing is not possible and the current operation is completed.

4 CLEANING AND MAINTENANCE

4.1 FREQUENCY AND INTENSITY OF CLEANING

 This appliance requires daily, weekly & quarterly cleaning and maintenance activities. Depending on the use of the brewer and the inlet water quality, on a regular basis or more frequently, clean and sanitize the appliance by proceeding as described in Sections below.

Keurig recommends cleansing agents specifically designed to Clean (Urnex Rinza Alkaline Milk Frother Cleaner or equivalent) and Sanitize (Urnex Complete Café Equipment Sanitizer or equivalent).

Frequency	Area of Focus	Method of Cleaning
Daily (or more frequently as required)	Water System & Dairy Circuit	Coffee Clean and Soluble Clean functions
	Drip Tray	Clean & Sanitize
	K-Cup Pod Bin	Clean & Sanitize
	Dispense Nozzles, Dairy Delivery Tube & Nozzle Cover Housing	Coffee Clean function and brush
	Appliance Exterior & Other Hard Surfaces	Wipe-down & Sanitize
Weekly (or more frequently as required)	Mixer and Blender Unit	Clean & Sanitize and brush
	Dairy Hoppers	Clean & Sanitize and brush
Quarterly (or more frequently as required)	Water System	Descale & Cleanse





Urnex Rinza Alkaline Milk Frother Cleaner and Urnex Complete Café Equipment Sanitizer will be prepared and used per the following instructions:

Urnex Rinza Alkaline Milk Frother Cleaning and Preparation Instructions:

1. Prepare diluted solution of Rinza by adding 30 ml Rinza concentrate to 500 ml warm tap water (or equivalent dilution). Mix well and use immediately.
2. Soak parts for 30 minutes in diluted Rinza solution. If parts cannot be removed from the appliance, then dab a soft cloth into the Rinza solution and use it to coat appliance part with Rinza, let sit for 30 minutes.
3. Remove parts from Rinza solution and rinse well using tap water to remove cleaning residue. If parts were not removed from the appliance, wipe well using a soft cloth dipped into tap water to remove cleaning residue.

Urnex Complete Café Food Contact Sanitizing and Preparation Instructions:

1. Prepare diluted solution of Complete Café by adding 1 oz. of Complete Café concentrate to 4 gal of tap water (or equivalent dilution). Mix well and use immediately.
2. Soak parts in diluted Complete Café solution for 1 minute. If parts cannot be removed from the appliance, then dab a soft cloth into the Complete Café solution and use it to coat appliance part with Complete Café, let sit for 1 minute.
3. Remove parts from solution and allow to drain well and dry completely. Do not rinse. If parts were not removed from the appliance, wipe with a soft cloth and let air dry. Do not rinse or apply water.

-  Before starting any cleaning operation, unplug the brewer.
-  Do not wash the brewer with direct water jets.
-  Always place the brewer on clean and dry surfaces.
-  Discard or recycle the K-Cup® shortly after brewing and allow the handle to remain in the open position to allow the K-Cup® Pod Holder area to dry completely.

4.2 WATER SYSTEM & DAIRY CIRCUIT HOT WATER FLUSHING (cleansing agents are NOT used)

To cleanse the Water System circuit with Hot Water:

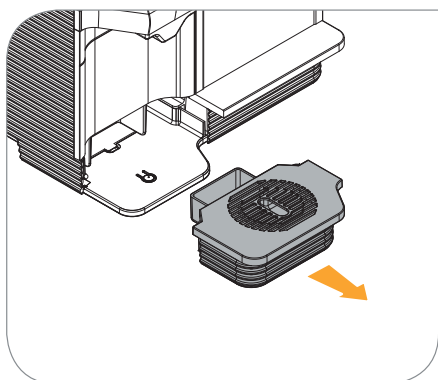
1. Place an empty mug onto the drip tray.
2. Without a K-CUP in place, select Quick Clean from the main screen.
3. Select the Coffee Clean option.
4. Select the green check mark to start the cycle; the cycle will automatically end after dispensing 11 oz. of water.
5. If necessary, repeat this procedure until the water supplied runs clear.

To cleanse the Dairy Circuit with Hot Water:

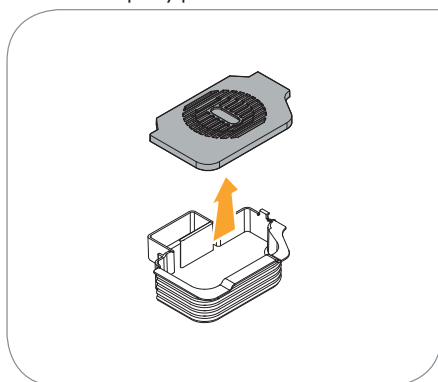
1. Place an empty mug onto the drip tray.
2. Without a K-CUP in place, select Quick Clean from the main screen.
3. Select the Soluble Clean option.
4. Select the green check mark to start the cycle; the cycle will automatically end after dispensing 10 oz. of water.
5. If necessary, repeat this procedure until the water supplied runs clear.

4.3 CLEANING OF DRIP TRAY

1. Remove the drip tray by pulling it toward the front of the brewer.



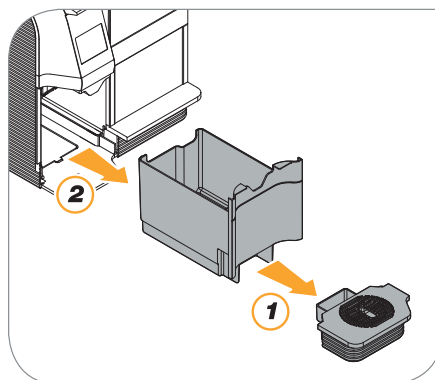
2. Remove the drip tray plate.



3. Empty the drip tray and clean by submerging the drip tray in Rinza solution followed by sanitation by soaking the drip tray in a solution of Complete Café solution, as directed in section "FREQUENCY AND INTENSITY OF CLEANING".
4. At the end of cleaning, re-fit the drip tray plate and drip tray onto the brewer.

4.4 CLEANING OF K-CUP® POD BIN

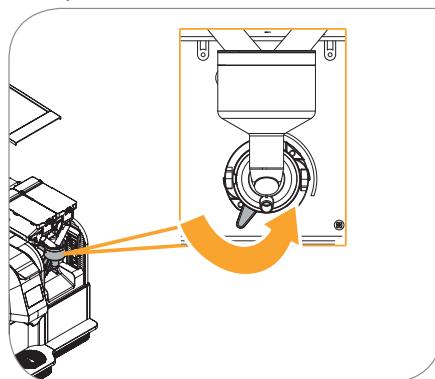
1. After having removed the drip tray, lift the lever and remove the K-Cup® pod bin by pulling it towards the front of the brewer.



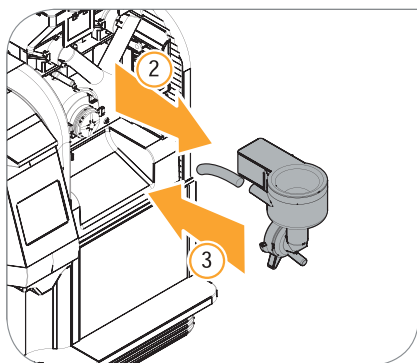
2. Clean by submerging the K-Cup® pod bin in Rinza solution followed by sanitation by soaking the K-Cup® pod bin in a solution of Complete Café solution, as directed in section "FREQUENCY AND INTENSITY OF CLEANING".
3. At the end of cleaning, replace the K-Cup® pod bin and the drip tray into the brewer.

4.5 CLEANING THE MIXER AND BLENDER UNIT

1. Open the right side door and manually rotate the retaining ring of the mixer in counterclockwise direction until it stops.

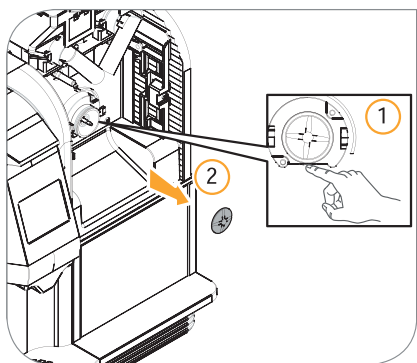


2. Extract the mixer group and unplug extraction tub pulling outward.



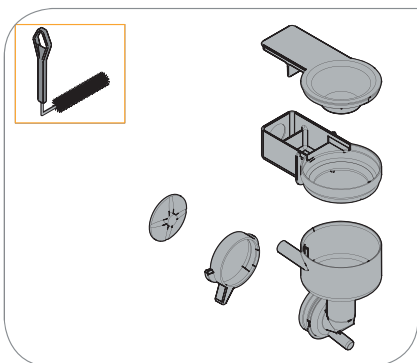
3. Disassemble the mixer into its various components.

4. Remove the small blender fan by firmly holding the toothed disc positioned on the rear of the blender unit with one finger. Remove the unit.



5. Soak the parts in Rinza solution followed by soaking in Complete Café solution, as directed in section "FREQUENCY AND INTENSITY OF CLEANING".

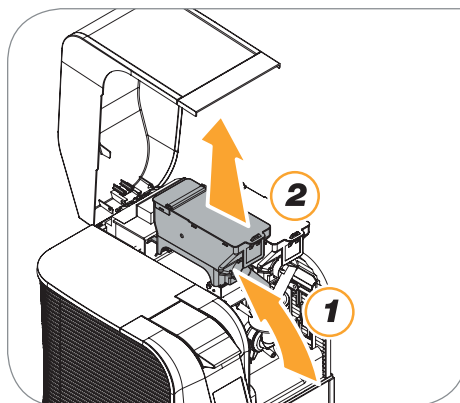
6. Clean all components shown in figure below utilizing a small "pipe cleaner" brush.



7. Clean and sanitize the areas surrounding the Mixer, Blender Unit and Dairy Hoppers using a soft cloth.

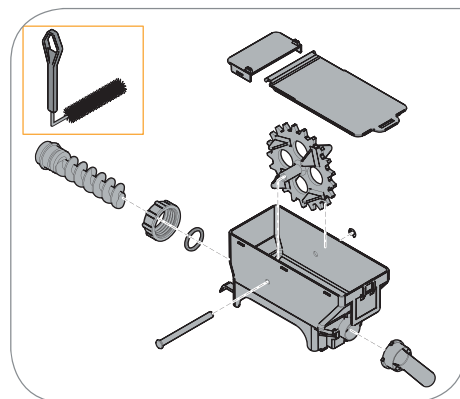
4.6 CLEANING THE DAIRY HOPPERS


1. Completely disassemble the hopper as illustrated in the figure by following this procedure:



- Remove upper lids (fixed and movable).
- Remove the Seeger ring nr. 1 using the appropriate pincers.
- Take pin off.
- Remove gear wheel.
- Rotate dust conveyor of about 45° counterclockwise and take it off.
- Unscrew fastening ring clockwise by hand.
- Take off worm screw complete with seal.

2. Clean and sanitize all components with Rinza solution and Complete Café solution as directed in section "FREQUENCY AND INTENSITY OF CLEANING" utilizing the small pipe cleaner brush (not included) as indicated:



 To avoid machine clogging, make sure that all the parts are completely dry before repositioning them inside the machine.

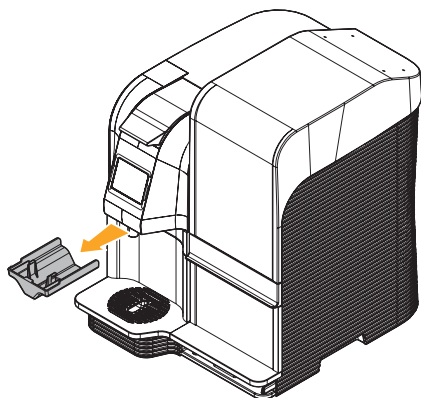
3. Reposition the hoppers and if the screw does not mesh properly with the pinion of the doser motor, briefly rotate the pinion to facilitate the re-insertion of the hopper.

4.7 **CLEANING THE DISPENSE NOZZLES, DAIRY DELIVERY TUBE & NOZZLE COVER HOUSING**

1. Remove the Drip Tray and the K-CUP® POD BIN.

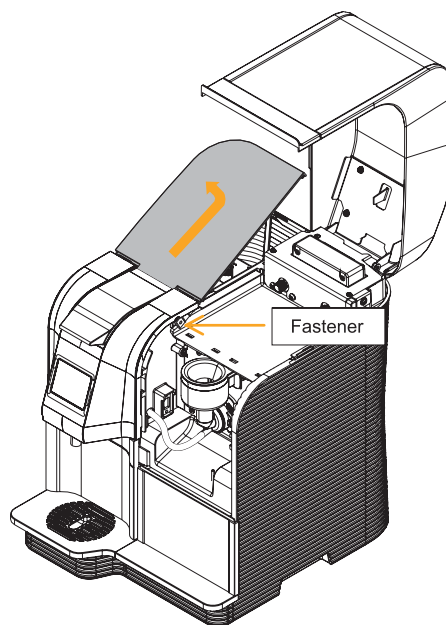
2. Remove the chrome Nozzle Cover Housing by sliding housing towards the front of the appliance.

- Clean and sanitize the exterior and interior of the Nozzle Cover Housing using a soft cloth with Rinza solution and Complete Café solution, taking care to remove all residual drink deposits and soluble milk powder which have collected on or inside the housing.



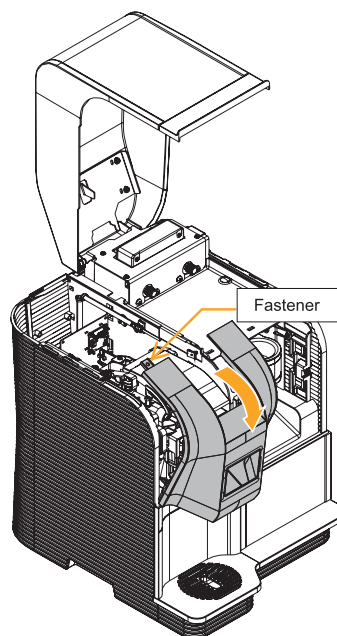
3. To remove the flat-plastic-cover at the top of the appliance seated behind the bail handle, locate and remove the recessed fastener positioned towards the top of the appliance above the Dairy Delivery Tube.

- Remove the flat-plastic-cover by sliding it up and towards the back of the unit.



4. Remove the fastener at the top left-hand side of the appliance which holds the UI-housing in place.

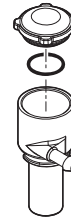
- Remove the UI-housing to access the Dispense Nozzle area by gently rocking the housing forward and pulling it downwards from the top of the appliance.



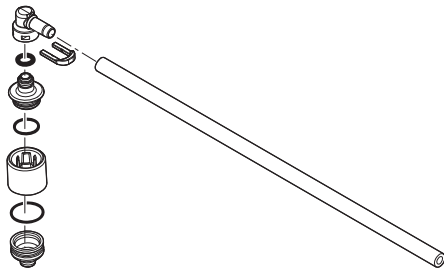
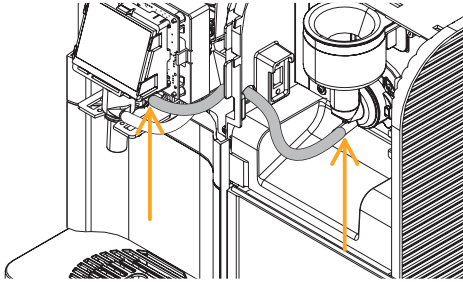
5. Disconnect the Dairy Delivery Tube connecting the Mixer and Blender Unit to the Dairy Nozzle.

6. Completely disassemble the Dairy Nozzle and soak the Lower Dairy Nozzle portion, Upper Dairy Nozzle portion, Nozzle Gasket and Dairy Delivery Tube in the Rinza solution followed by soaking in the Complete Café solution, as directed in section "FREQUENCY AND INTENSITY OF CLEANING".

- Use a soft bristled brush to clean the interior of the nozzle if necessary prior to soaking.



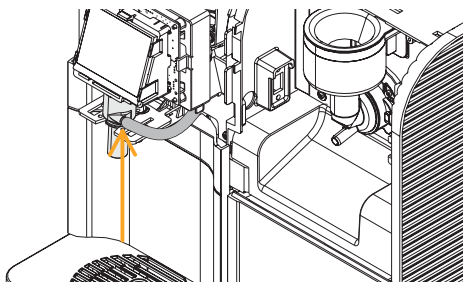
9. Re-assemble in reverse order.



7. Disconnect the Coffee Nozzle from the water tubing and completely disassemble.

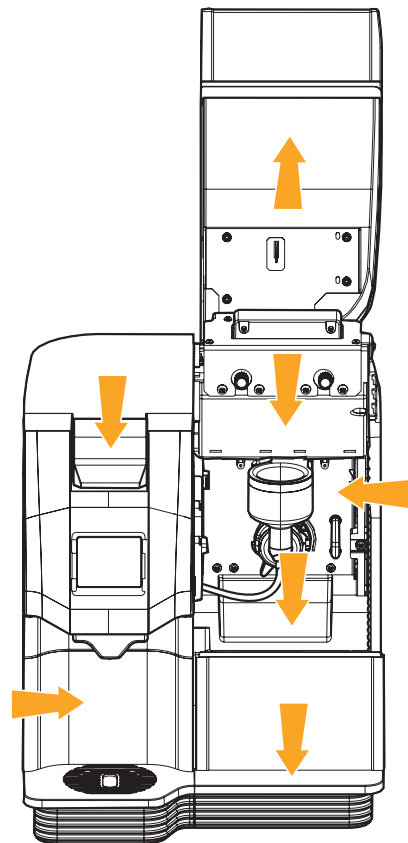
8. Soak the Coffee Nozzle, Coffee Nozzle Cover and Nozzle Gasket in the Rinza solution followed by soaking in the Complete Café solution, as directed in section "FREQUENCY AND INTENSITY OF CLEANING".

- Use a soft bristled brush to clean the interior of the nozzle if necessary prior to soaking.



4.8 Appliance Exterior & Other Hard Surfaces

1. Use a soft, damp cloth to wipe-down and remove dried-on product & loose powder.
2. Sanitize the exterior of the appliance, the under-side of the Dairy Circuit door and hard surface areas surrounding the Mixer, Blender Unit and Dairy Hoppers using a soft cloth wetted with Sanitizer as prepared in section "FREQUENCY AND INTENSITY OF CLEANING".



4.9 DESCALING

Limescale is a natural part of the water used for machine operation. It needs to be removed regularly as it may clog the water and coffee circuit of your appliance.

⚠ After 3000 brewing cycles, the brewer needs to be descaled.

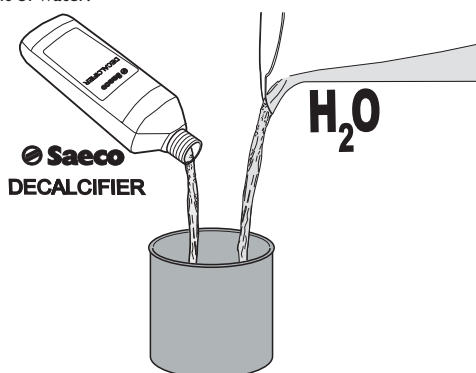
Use the Saeco descaling product only. Its formula has been specifically designed to ensure better machine performance and operation for its whole operating life. If correctly used, it also avoids alterations in the dispensed product.



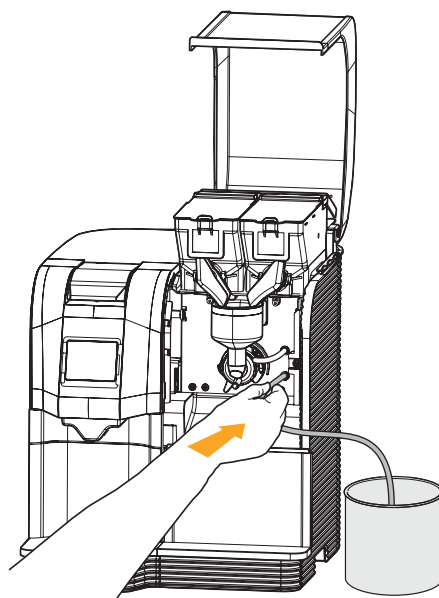
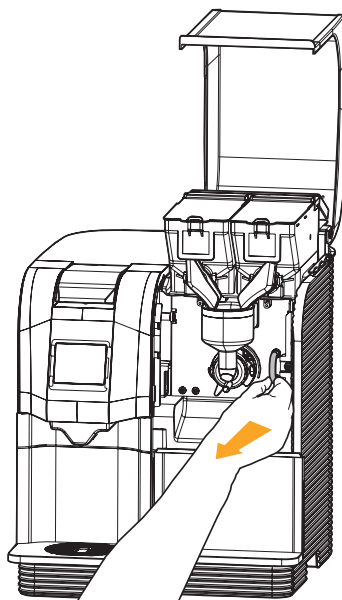
⚠ Never use vinegar as a descaling solution.

⚠ Never drink the descaling solution or any products brewed until the cycle has been completed.


In a container, pour 0,5 lt of Saeco descaling solution and 2 lt of water.



Open the lid to internal hopper. Disconnect the tube shown in the image and connect in its place the tube supplied with the brewer.



Insert the tube for descaling in the container filled with water and descaling solution.

 Make sure that the end of the tube cut in a "V" shape is the one inserted in the container with water and descaling solution.

Place a container under the dispensing spout.


Start selection (for ex. 12 oz cappuccino) to introduce the descaler into the circuit of the machine.

Repeat this step until the container with water and descaling solution is empty.

Rinse the brewer hydraulic circuit by inserting the tube in a container filled with water and repeating the selection (for example 12 once cappuccino) for six times.

After the rinsing, disconnect the tube used for descaling and reconnect in its original position the one previously disconnected.

After completing the descaling cycle, empty the containers used to collect the liquids during descaling.

 The descaling solution is to be disposed of according to the manufacturer's instructions and/or the regulations in force in the country of use.

4.10 PREPARING THE BREWER FOR STORAGE OR TRANSPORT

When the brewer is not going to be used for a long period of time, it is advisable to:

1. Power it off and unplug it
2. Disconnect the brewer from the water supply

It is also advisable to turn off the brewer each day when not in use for energy saving.

4.10.1 Empty Water System

With no K-Cup® pod in place, proceed to empty the water system in the following way:

1. Close the water supply tap;
2. Place a 12 oz. or larger ceramic mug on the drip tray.
3. Enter settings menu with the proper password and select "Drain System".

5 TROUBLESHOOTING

Problem	Possible causes	Solution
Brewer does not turn on.	Brewer not connected to the electric outlet. Electrical problem.	Connect the brewer to the electric outlet. Make sure that the plate data corresponds to the electric outlet.
The drinks are not properly dispensed.	Obstructed dispensing nozzle.	Carry out a nozzle washing cycle by dispensing one or more doses without pod.
Water spills out of the drip tray.	High water level in the tray.	Empty the tray and restart the regular operation.
Brewer blocked (it turns on but does not dispense).	Dispensing requested with the K-Cup® pod insertion lever open. Problem related to the 'Air Break' tray and/or the main valve for supply from water supply.	Close the K-Cup® pod lever and select a drink to dispense. Switch the brewer OFF, and then ON again. If the problem still remains, contact your nearest Keurig Authorized Distributor or Keurig Customer Care.
Milk leaking from around mixing bowl.	Mixing bowl assembly not fully locked. Bad O ring on mixing bowl. Check mixing bowl lock is fully engaged (dockwise).	Replace O ring on mixing bowl.
Brewer will not take water.	Brewer inlet valve is overflow locked. No water too brewer. Check water source is on.	Check for dogged filter. Turn off brewer; disconnect wait 10 seconds and reconnect water source and turn brewer on, this should unlock the inlet valve.

The table above lists the solutions to the problems that may occur. For other failures not included in the chart above, contact the nearest Keurig Authorized Distributor or Keurig Customer Care.

6 WARRANTY

Limited One-Year Warranty

Keurig Green Mountain, Inc. warrants to the original purchaser that its brewer will be free of defects in materials or workmanship under normal use for one-year from the date of purchase. Keurig, a Keurig Authorized Distributor or Service Agent will, at their option, repair or replace a defective brewer or brewer parts under this warranty without charge upon its receipt of proof of the date of purchase. If a replacement brewer is necessary to service this warranty, the replacement brewer may be new or reconditioned. If a replacement brewer or parts are sent, a new limited one-year warranty will be applied to the replacement brewer or parts. This warranty only applies to brewers operated in the United States and Canada. This warranty gives the original purchaser specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from province to province. If you obtained this brewer through sale or rental from a Keurig Authorized Distributor, you may also want to refer to your distributor's warranty policies. Only the use of Keurig® K-Cup® brand pods and accessories will guarantee the proper functioning and lifetime of Keurig® K-Cup® brewer. Any damage to or malfunction of your brewer resulting from the use of non Keurig® K-Cup® brand pods and accessories may not be covered by this warranty or may result in a service fee if the damage or malfunction is determined to be caused by such use.

What is not covered by the Limited Warranty?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or province of purchase. Nor does this warranty cover damages caused by use of non Keurig® K-Cup® brand pods or accessories, services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig parts, or external causes such as abuse, misuse, inappropriate power supply, or acts of God.

Other Limitations

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO YOUR K3000 BREWER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the province of purchase.

How do you obtain warranty service?

Keurig® brewers are high-quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing: simply call your Keurig Authorized Distributor (KAD) who originally sold you the brewer or your Keurig Authorized Service Provider (KASP) for full support. To be re-connected with your KAD or KASP, please call Keurig at 1.866.901.BREW (2739). If in Canada, please call: 1.800.565.4222.

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